

AllForTeam Support

Solve problems quickly and efficiently

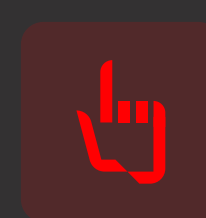
The platform enables all support departments to manage communications and resolve customer queries easily and efficiently. Receive requests, complaints and technical issues in one place, easily assign requests to the appropriate departments and track the time and success of request resolution.



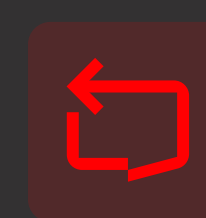
Task assignment



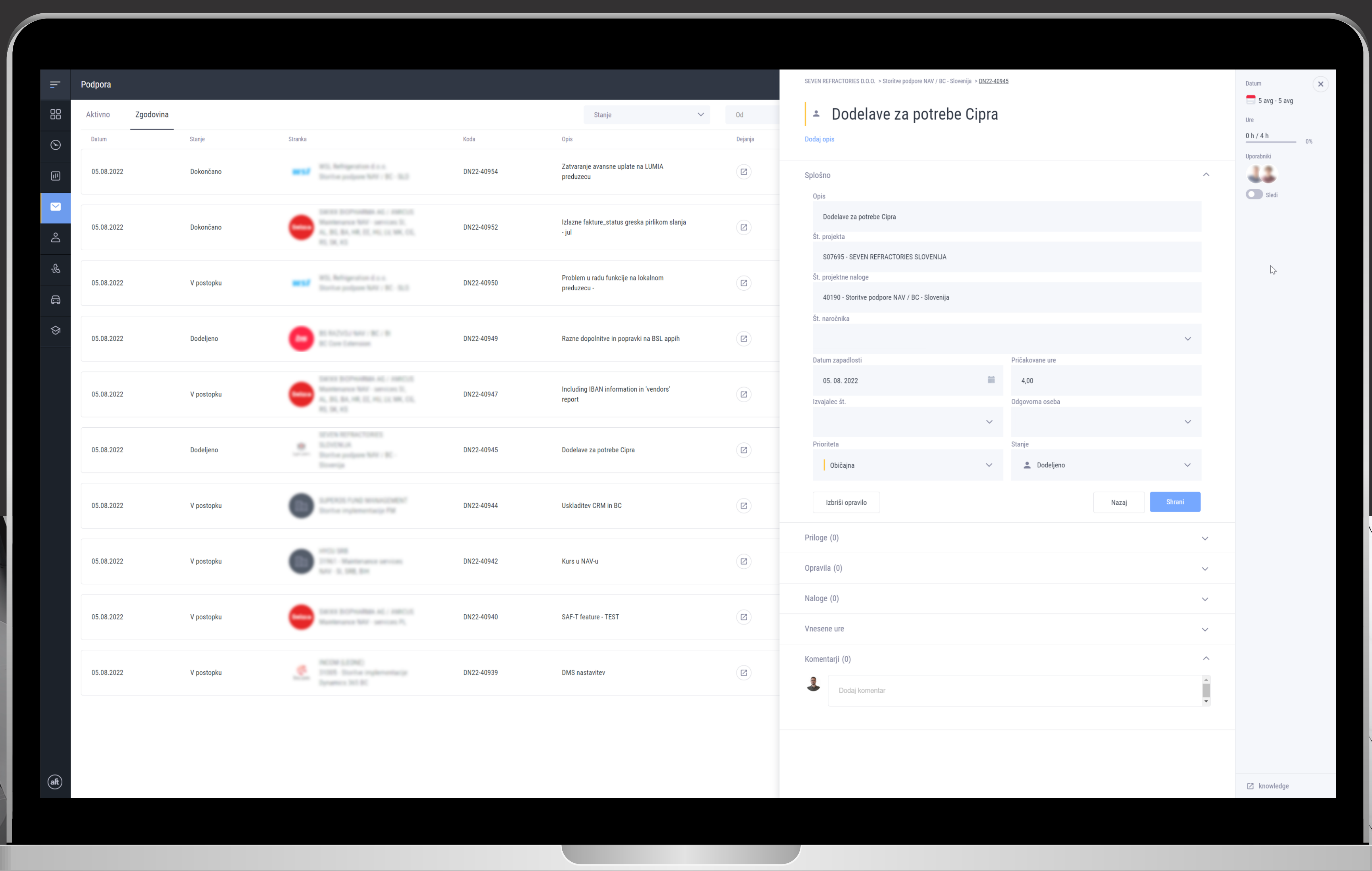
Claim transparency



Easy to use



Communication history



How will the solution help you?



Track the time spent	You can record the time spent on each request, ticket, or complaint. This will give you a clear picture of how long it took to resolve an issue. You can also see the progress and success rate of claims.
Easy task assignment	Every claim received is shown as active and waiting to be assigned. With just one click, you can select the person best suited to handle the claim. The assigned person receives a notification of the assigned task and accepts or declines the task.
Communication history	By linking to your Outlook email programme, you can save all your communication about a particular request you have made to the support service via the AllForTeam portal. All your email communication is available in the AllForTeam portal where you can view it in real time and retrospectively.
Seamless connectivity	The AllForTeam Support solution is fully interoperable with Microsoft Dynamics 365 Business Central, from which it draws key data. And with the Power Registration & Planning module, you can record the time spent on a project and all the attendance data of your employees in one place.

- + Intuitive user interface

+ Connectivity with ERP system

+ Flexibility of the system

+ Fast operation